

## **Program E: Unemployment Benefits Program**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

DEPARTMENT ID: 14- Department of Labor

AGENCY ID: 14-474 Office of Workforce Development

PROGRAM ID: Program E: Unemployment Benefits Program

1. (KEY) Issue unemployment compensation benefits within 14 days of the first payable week ending date, and recover unemployment benefits overpayments to the extent possible.

Strategic Link: Office of Workforce Development, Program E, Goal I - Provide financial assistance to unemployed workers through timely and accurate payment of unemployment compensation benefits funded by employers' payments of quarterly unemployment taxes.

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
3811	K	Percentage of intrastate initial claims payments made within 14 days of first compensable week	87%	91.3%	87%	87%	89%	89%
3812	K	Percentage of interstate initial claims payments made within 14 days of first compensable week	76%	75.0%	76%	76%	78%	78%
7872	K	Amount of overpayments recovered	\$3,200,000	\$3,957,855	\$3,200,000	\$3,200,000	\$3,800,000	\$3,800,000

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2. (KEY) To collect 100% of unemployment taxes from liable employers, quarterly depositing 95% of taxes in 3 days, in order to provide benefits to the unemployed worker and maintain the solvency and integrity of the Unemployment Insurance Trust Fund.

Strategic Link: Office Workforce Development, Program E, Goal I - Provide financial assistance to unemployed workers through timely and accurate payment of unemployment compensation benefits funded by employers payments of quarterly unemployment taxes.

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
3820	K	Percentage of liable employers issued account numbers within 180 days	83%	81.1%	83%	83%	83%	83%
3829	K	Percentage of monies deposited within 3 days	95%	93%	95%	95%	95%	95%
7875	S	Number of audits performed	1,800	1,899	1,800	1,800	1,800	1,800